



इंडियन रेलवे कैटरिंग एवं टूरिज्म कॉर्पोरेशन लिमिटेड
(भारत सरकार का उद्यम-नवरत्न)
INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD.
(A Govt. of India Enterprise-Navratna)

"CIN-L74899DL1999GO1101707", E-mail : info@irctc.com, Website: www.irctc.com

No. IRCTC/CO/SER(OTH)/8/2025/Services/CO (EC#47836)

Dated: 12.08.2025

M/s Redbus India Pvt. Ltd.
5th Floor, Leela Galleria, Leela Garden municipal 23,
Airport road, Hal-II stage,
Kodihalli, Bengaluru, Karnataka, 560008.
E-mail: manoj.agarwala@redbus.com

Kind Attention: Mr. Manoj Agarwala

Sub: - Letter of Award (LOA) for Sourcing Bus Inventories on IRCTC Websites/Apps

Ref: - Your bid in e-tender no. IRCTC/2025/ITC/IT(TP)/E85/Bus dt. 19.02.2025.

With reference to the above mentioned subject, contract for **Sourcing Bus Inventories on IRCTC Websites/Apps** is placed to you as per the following terms and Conditions: -

S. N.	Description	Remarks
1	Details of works	Supply Domestic (PAN India) Online Bus Inventory content via API integrations for IRCTC Website and Apps. As per detailed Scope of Work Clause 6 of Tender document.
2	Commission payable to IRCTC for Private Bus Operators (Excluding GST)	8 % (Eight Percent)
3	Commission payable to IRCTC for SRTC (State Road Transport Corporations) (Excluding GST)	3 % (Three Percent)
4	Period of Contract	3 Years and extendable for a further period of 2 years on performance basis.
5	Mode of Payment:	All payments to IRCTC shall be payable through Online Bank transfers only. It is bidder's responsibility to comply with all tax related laws, payment of GST for all payments made to IRCTC.
6	Signing of Agreement	Within 45 days from issuance of LOA.
7	Security Deposit	You are required to deposit Rs. 5,00,000/- (Rupees Five Lakhs only) through Demand Draft issued by nationalized/scheduled commercial bank in favour of 'INDIAN RAILWAY CATERING AND TOURISM CORPORATION LIMITED' payable at New Delhi, as Security Deposit within 2-weeks from receipt date of this letter of award.

All terms and conditions shall be applicable as per Tender document.

Kindly acknowledge the receipt of this letter and convey your acceptance with submission of SD.

This issues with finance vetting and approval of competent authority.

Copy to:

1. GGM/IT-I, GGM/S - For kind information please.



(Amit Kumar Sarkar)
DGM/IT Proc.



International Year
of Cooperatives

पंजीकृत कार्यालय : 4वां तल, टावर डी, वर्ल्ड ट्रेड सेंटर, नौरोजी नगर, नई दिल्ली-110029. दूरभाष : 011-26181550, 26181551
Registered Office : 4th Floor, Tower-D, World Trade Centre, Nauroji Nagar, New Delhi-110029. Tel.: 011-26151550, 26181551